

TROSA

Comprehensive Care Center



Spacious and Bright Spaces

TROSA coordinates thousands of health appointments for our residents each year. It is unique to have a residential treatment program that offers care from both on-site and community health partners. This space utilizes the talents of our dedicated health specialists to enhance positive physical and mental health outcomes for our residents.



Our Care Center - 10,000 Sq. Ft.

TROSA provides physical and mental health care as part of our no-cost recovery services. The new Care Center brings together our physical and mental health departments and our intake department, now all under the same roof. Centralizing these important services was needed.



Welcoming Intake Department

Our busy intake department needed more room to increase the number of residents fielding phone inquiries, conducting interviews, and helping people begin their recovery at TROSA. The Care Center provides new dedicated space and privacy for intake, including our intake reception area (pictured above).

Together, we are rebuilding healthy lives!



Pictured: TROSA's old health building - a remodeled forklift shed from when our James Street campus was once a 13-acre dairy farm! We provided quality care in this small space, but with only 2 1/2 exam rooms to serve a daily average of 500 residents, we urgently needed to expand and build the Care Center.

Resident Outcomes

Our residents vocationally training in the Care Center report renewed pride in their daily accomplishments, helping to manage our health center. Residents enjoy large spaces for care coordination, fully-equipped exam rooms, dedicated rooms for counseling, a reading library, and large classroom spaces. We optimized visit flow with decreased wait times and improved our resident-to-provider appointment ratio. We also are able to more efficiently coordinate admissions assessments with counseling and medical teams.



Pictured: office space; meeting room; an exam room; and a peek down a hallway, looking into a classroom



Thank You!

The Comprehensive Care Center is changing lives and we want to thank our generous supporters!

You made it possible for us to build and open the Care Center quickly and efficiently.

If you would like to help contribute to rebuilding healthy lives for our men and women recovery, contact Janice Kalin: jkalin@trosainc.org